

# Pine Trees Nursery Day Care of Children

1 Ayr Road  
Prestwick  
KA9 1SX

Telephone: 01292 475 372

**Type of inspection:**  
Unannounced

**Completed on:**  
3 February 2023

**Service provided by:**  
Pine Trees Child Care Limited

**Service provider number:**  
SP2012011999

**Service no:**  
CS2012314461

## About the service

Pine Trees is an early learning and childcare setting, which is centrally situated in the town of Prestwick in South Ayrshire. There is easy access to a range of community resources including the beach, tennis courts, local shops and community halls. The service is operated by a private provider and can care for up to 90 children at any one time. Maximum numbers of children within designated age ranges are as follows:

No more than 24 children aged 0 to under 2

No more than 20 children aged 2 to 3

No more than 36 children aged 3 to 8

An additional 8 children aged 2 to under 3 or 10 children aged 3 to under 8 may be accommodated in the outdoor cabin..

This was a virtual inspection to follow up on a requirement which had been made as a result of an upheld complaint.

## About the inspection

We did not speak to people using the service or any relatives and carers during the requirement follow up inspection.

## Key messages

The service had met the requirement within the timescales.

## What the service has done to meet any requirements we made at or since the last inspection

### Requirements

#### Requirement 1

By the 31 May 2022 the provider must ensure that children feel confident in the people who support and care for them.

To do this, the provider must, at a minimum, ensure: that named first aiders:

- a) undertake high quality first aid training, which must include paediatric first aid,
- b) can confidently and competently undertake emergency first aid when required.

This is to ensure care and support is consistent with Health and Social Care Standard 3.14: I have confidence in people because they are trained, competent and skilled, are able to reflect on their practice and follow their professional and organisational codes.

This is in order to comply with: Regulation 4(1)(a) of The Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011 (SSI 2011/210)

**This requirement was made on 28 March 2022.**

#### Action taken on previous requirement

All staff had participated in accredited first aid training. Additional external training had been sourced for those staff who required a more advanced level of qualification. Allowing the more experienced first aiders to mentor and share their knowledge with the remaining staff team. This resulted in all staff having a greater awareness of how to keep children safe.

Regular training sessions provided opportunities for staff to participate in scenarios such as; CPR, burns, choking and safe sleep. These promoted staff confidence because it increased their skill base and gave them realistic experiences of how to respond effectively during emergency situations. This ensured that children got the right help at the right time to meet their individual needs.

In recent months we confirmed that the service had acted quickly with concerns they had about individual children, demonstrating their capabilities of managing medical emergency in a confident and competent manner.

We are satisfied that this requirement has been met.

**Met - within timescales**

## Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at [www.careinspectorate.com](http://www.careinspectorate.com).

## To find out more

This inspection report is published by the Care Inspectorate. You can download this report and others from our website.

Care services in Scotland cannot operate unless they are registered with the Care Inspectorate. We inspect, award grades and help services to improve. We also investigate complaints about care services and can take action when things aren't good enough.

Please get in touch with us if you would like more information or have any concerns about a care service.

You can also read more about our work online at [www.careinspectorate.com](http://www.careinspectorate.com)

## Contact us

Care Inspectorate  
Compass House  
11 Riverside Drive  
Dundee  
DD1 4NY

[enquiries@careinspectorate.com](mailto:enquiries@careinspectorate.com)

0345 600 9527

Find us on Facebook

Twitter: @careinspect

## Other languages and formats

This report is available in other languages and formats on request.

Tha am foillseachadh seo ri fhaighinn ann an cruthannan is cànan eile ma nithear iartras.

অনুরোধসাপেক্ষে এই প্রকাশনাটি অন্য ফরম্যাট এবং অন্যান্য ভাষায় পাওয়া যায়।

یہ اشاعت درخواست کرنے پر دیگر شکلوں اور دیگر زبانوں میں فراہم کی جاسکتی ہے۔

ਬੇਨਤੀ 'ਤੇ ਇਹ ਪ੍ਰਕਾਸ਼ਨ ਹੋਰ ਰੂਪਾਂ ਅਤੇ ਹੋਰਨਾਂ ਭਾਸ਼ਾਵਾਂ ਵਿਚ ਉਪਲਬਧ ਹੈ।

هذه الوثيقة متوفرة بلغات ونماذج أخرى عند الطلب

本出版品有其他格式和其他語言備索。

Na życzenie niniejsza publikacja dostępna jest także w innych formatach oraz językach.